

KBC Merchant Services

Legal declaration

This website contains information about the services provided by KBC Merchant Services (registered office at Havenlaan 2, 1080 Brussels, Belgium, VAT BE 1014.238.829), is the Belgian branch of K&H Pénzforgalmi Szolgáltató Kft. (K&H Payment Services Ltd.) (registered office at 1095 Budapest, Lechner Ödön fasor 9, Hungary, EU VAT number: HU17780120, company registration 01 09 338123, K&H Payment Services), hereinafter referred to as Company.

You may visit this website without providing any personal information. If you provide personal data (e.g. name, address, email address, telephone number) on a sub-page, in a function of the website or in a message sent to the contact details, the Company will process the data provided in accordance with the relevant privacy statement.

The Company publishes general information about its data processing at <https://merchantservices.kbc.be/sw/static/file/PrivacyStatement.pdf>

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The Company shall not be liable for any damages resulting from the use of the website, its unsuitability for use, improper operation, malfunction, line or system failure, computer virus, unauthorized alteration of data by anyone or any other similar cause.

The tune icon displayed next to the name of the Company in the search bar confirms that there is a secure network connection between the browser and the website.

The contact details of the Company are published on the subpage <https://www.merchantservices.kbc.be/en/contact>.

Email policy

Please note that there are risks associated with the transmission of information by email, and that data and information transmitted in this way, including data that would otherwise be considered trade secrets/payment secrets, may be disclosed to unauthorized third parties.

The Company transmits information through these non-secure channels only on the basis of an agreement with the customer, but shall not be liable for the accuracy or completeness of the data transmission, or for any delay or interruption in the transmission, or for any damage resulting from the unauthorized use of the information by unauthorized persons, unless the damage is due to the fault of the Company sending the information. Any email message sent to or received by a member of the Company, or its employees, shall be considered an official message. Therefore, the person sending or receiving such a message to the Company acknowledges and agrees that other employees may have access to the messages, in order to ensure the continuity of the Company's workflow.

The information contained in the email message is confidential and protected by law. If the message received in this way is not addressed to the person receiving the message, any publication, reproduction, copying, distribution or other dissemination or use of the information contained therein

is strictly prohibited. If you receive an email message in error, please notify the Company immediately at support.merchantservices@kbc.be and destroy the message.

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You can access the Company's Cookie Policy at <https://merchantservices.kbc.be/sw/static/file/CookiePolicy.pdf>.